CURRICULUM VITAE · 2026

Philippe Meirlaen

Senior IT generalist · IT project manager · IT infrastructure architect

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PROFILE

IT from analysis to production

Senior IT generalist, IT project manager and qualified IT infrastructure architect with more than 25 years of experience in infrastructure, Microsoft 365, Entra ID, Intune, security, business applications and automation. I guide IT projects from analysis and design through to production, documentation, training and support.

I coordinate the work of internal teams, external consultants and suppliers, and I stay hands-on myself. I explain technical choices in plain language to users and management, in Dutch, French and English. As Business Developer at DigitalSignageApp.be, I used AI to build a SaaS platform from idea to live client project.

25+ years of IT experience	**16** years in HR and payroll software	**9+** years of IT in accountancy	**70+** web and IT projects
4 years of IT in social housing	**3** years of IT in the non-profit sector	**8** start-ups of my own	**25+** years of running my own business

ACHIEVEMENTS

- Set up Microsoft Intune from A to Z; rolled out MFA and Conditional Access in Entra ID
- Project manager for the migration from Combell Cloud to Microsoft Azure
- Set up ticketing and planning in Jira at three employers; documentation in Confluence and SharePoint
- Team leader of 5 developers; managed 3 external IT consultants
- Certificate management (PKI) on servers, in Intune, on firewalls, Wi-Fi, websites and web applications
- 16 years of experience with HR and payroll software, both technical and functional
- Built a private RAG AI server, AI agents and n8n workflows for SMEs
- SaaS platform DigitalSignageApp.be, from idea to live client project, built with AI

AVAILABLE AS

IT Manager · IT Team Lead · IT Project Manager · IT Delivery Manager · Microsoft 365 consultant · Odoo consultant · Business Central consultant

LANGUAGES

Dutch	native
French	professional
English	professional

EDUCATION

IT Infrastructure Architect
Diploma, including business management · Syntra West, Kortrijk · 2018–2019 · TOGAF, ArchiMate, GDPR, security by design

Commis chef
PIVA · 2013–2015 · HACCP, food cost analysis

Social Security Consultant
Diploma, including basic business management · Syntra West, Roeselare · 2004–2006

Business management (fast track)
Certificate · Syntra West, Kortrijk · 2003

Computing – Programming
Diploma, with great distinction · VOSP Waregem · 1998

Digital Technology
Partial certificate in audio, video and colour TV technology · VTI Kortrijk · 1995–1996

CAREER

Work experience

2026 – present

DigitalSignageApp.be CURRENT

DigitalSignageApp.be LIVE AT DEJAP

Business Developer · SaaS platform for digital signage and narrowcasting

KEY RESPONSIBILITIES

- Designed the complete solution from A to Z: web application, infrastructure, hardware selection, rollout and remote management
- Built the platform with AI-assisted development (Claude and ChatGPT); automated workflows with n8n, from prototype to production platform at clients
- Rolled out a Windows 11 kiosk with PowerShell, Scheduled Tasks, watchdog processes and automatic start-up and updates
- Live at a Texaco petrol station run by Dejap bv in Zulte (4 screens), a hair salon in Ghent and two chip shops; subscription-based SaaS model

2023 – 2026

Ryhove

IT Officer / IT Coordinator – infrastructure, Azure & Intune · ±80 staff, three sites

KEY RESPONSIBILITIES

- Rolled out MFA and Conditional Access in Microsoft 365 / Entra ID; organised phishing awareness campaigns
- Project manager for the migration from Combell Cloud to Microsoft Azure / Entra ID
- Set up Microsoft Intune from scratch: device management, compliance and security policies, BitLocker, Autopilot, update and patch management (SecTeer VulnDetect / PatchPro)
- Renewed and managed certificates on servers, in Intune, on firewalls, Wi-Fi, websites and web applications
- Coordinated and followed up three external IT consultants and suppliers; helped select a new IT partner
- Coordinated the replacement of firewalls, switches and Cisco Wi-Fi at three sites
- Set up ticketing in Jira, documentation in Confluence and SharePoint; improved on- and offboarding together with HR
- Support for Dynamics 365 Business Central and SharePoint; rolled out time registration with Power Apps via Intune
- Convinced management to hire an extra IT colleague; trained and onboarded new colleagues
- Working with Microsoft 365 Copilot

2019 – 2022

WoninGent · now Thuispunt Gent

IT Support Officer / IT Consultant · social housing association, ±200 staff, four offices in Ghent

KEY RESPONSIBILITIES

- Set up Jira to replace TOPdesk; supplier and project coordination with external partners
- Configured and rolled out more than 100 smartphones via MobileIron (MDM)
- Member of the implementation team for SharePoint and OneDrive: set-up, support and staff training
- Solution for managing the minutes of the Board of Directors from A to Z: analysis, design, testing, go-live and documentation
- Support for the CRM/ERP system and for Planon

2017 – 2018

Titeca Accountancy

IT Support Specialist · ten offices, ±200 staff

KEY RESPONSIBILITIES

- Windows servers and desktops, Citrix XenApp / XenDesktop, VMware and Veeam; 1st and 2nd line support
- Managed external developers in India and the Philippines; guided the migration of the telephone system

2011 – 2017

Fiducial Accountancy

IT consultant & project manager · 21 offices in Belgium and 2 in Luxembourg

KEY RESPONSIBILITIES

- Responsible for the entire IT environment: 1st to 3rd line support, workstations, servers, networks, migrations and disaster recovery
- Third-line consultant and coordinator for six payroll offices; the link between offices, users, IT and the software supplier

2009 – 2011

Cevi

Project manager HR & payroll software · software supplier for local authorities

KEY RESPONSIBILITIES

- Team leader of 5 developers: planning, follow-up, testing and delivery
- Projects for the City of Ghent, Ghent Public Centre for Social Welfare (OCMW) and the provinces of East and West Flanders: analysis, requirements, testing, go-live and documentation
- BI reporting with Cognos PowerPlay and SQL; training of key users

2002 – 2009

Easypay Group

Support, Citrix administration, development & payroll consultancy · SaaS payroll software

KEY RESPONSIBILITIES

- **2002–2005** · Hotline, 2nd and 3rd line support and developer: automatic installer and updater for the payroll software at clients (Visual Basic, CMD, EXE / MSI packaging)
- **2005–2006** · Citrix administrator and support: Windows and Linux Citrix farms in a SaaS environment
- **2006–2009** · Payroll consultant & software trainer: installation and training at clients

CLIENTS AS A PAYROLL CONSULTANT (2006–2009), INCLUDING

ACV · ALTRAD · KBC · BESIX · deceuninck · HÖRMANN · GALLOO · ABVV · WARWICK · STADSBADER · TOERISMEVLAANDEREN

2000 – 2002

Beaulieu International Group

IT Officer · coordination centre, Waregem

KEY RESPONSIBILITIES

- Helpdesk for the staff of the coordination centre (±35 colleagues)
- Maintenance of servers, PCs, laptops and software
- Helpdesk, servers, networks and telephony; AS/400 interventions; coordinator of the internal IT training courses

CAREER · CONTINUED

1998 – 2000

DLE Computers · now Alfa Solutions

PC technician · Tielt

alfa solutions

KEY RESPONSIBILITIES

- Repair and sale of computers, printers and peripherals
- Installed complete Windows environments at clients: servers, switches, local networks and workstations

FREELANCE

Freelance assignments

- IT consultancy for SMEs: Microsoft 365, Entra ID, Intune, Azure, networks, patch management and IT security
- Odoo: first environment set up in 2015 for a retail business; built integrations between Odoo and other software
- Multi-tenant private RAG AI server on isolated, secured infrastructure; AI agents and n8n workflows
- More than 70 web and IT projects (WordPress, PHP, MySQL), from needs analysis to support
- Recruited freelancers to deliver projects on time

TECHNICAL ENVIRONMENT

Modern Workplace & cloud

Microsoft 365 · Entra ID · Azure · Intune · Autopilot · Exchange Online · SharePoint · Teams · Microsoft 365 Copilot

Infrastructure & security

Active Directory · MFA · Conditional Access · PKI · BitLocker · Defender XDR · SentinelOne · Windows Server · SQL Server · VMware · Citrix · Veeam · SonicWall · FortiGate · Cisco / Meraki Wi-Fi · 3CX

Business applications & ITSM

Odoo · Business Central · Exact Online · Planon · Payroll & HRM · Jira · Confluence

AI & automation

Microsoft Copilot · Claude · ChatGPT · n8n · Private RAG · AI agents · PowerShell · Power Apps

ALWAYS LEARNING

Further training

2025 · **AI: The Road to Intelligent Machines**
Cisco Networking Academy · score 90/100

2025 · **Introduction to ERP, Business and Information Systems**
VDAB

2024 · **Masterclass Cyber Secure in 30 Steps**
Agoria · incl. NIS2 basics

2024 · **Scrum**
VDAB

2023 · **Microsoft Intune**
Network-IT

2019 · **Microsoft SQL**
Syntra West

2010 · **Coaching a team**
Vierkant.be

2010 · **Social legislation for public authorities**
Acerta

2003 · **Implementing & Administering Citrix MetaFrame XP**
Syntra West, Bruges

2001 · **AS/400 iSeries**
IBS

2001 · **LAN/WAN and TCP/IP**
Syntra West

2000 · **Maintaining a Domino Infrastructure · Maintaining Domino Users**
Lotus Authorised Education Centre

2000 · **Access 97 advanced**
Vormingsinstituut Brugge

2000 · **Red Hat Linux · Windows NT4/2000 Server**
Syntra West

AT A GLANCE

169 technologies I have worked with

7-Zip · Access · Admin-IS · Adobe · Adsolut · Expert/M · TOP Account · AFAS · Amazon S3 · Apache · Apple · Atari · AWS · Azure

BarTender · Bash · Bitwarden · Business Central · C++ · CEVIPS · ChatGPT / OpenAI · Cisco (Catalyst) · Citrix · Claude · Clonezilla · Cloudflare

Codabox · Combell · Commodore 64 · Commodore Amiga · Confluence · Copilot · CSS3 · Cubase · Datto RMM · Defender · Dell · DirectAdmin

Docker · draw.io · Dreamweaver · Drupal · Easypay · Entra ID · Exact · Venice · WinBooks · Excel · Exchange · FastAPI · FileZilla · Final Cut Pro

FL Studio (Fruity Loops) · Fortinet (FortiGate · FortiSwitch) · GarageBand · Git · GitHub · GitHub Copilot · Google Workspace · Grafana · Grok · HP · HPE Aruba Networking (Instant On · CX) · HTML5

HubSpot · Hyper-V · IBM OS/2 Warp · IBM · AS/400 · Cognos · iMovie · Intune · Isabel · JavaScript · Jira · KeePassXC · Lansweeper · Lenovo

Let's Encrypt · Linux · Lotus / HCL Notes · Lovable · Lyanthe · M365 Copilot · macOS · Magento · ManageEngine · McAfee · MCP (Model Context Protocol) · Microsoft 365

MobileIron · Mollie · MS-DOS · MySQL · n8n · Netskope · Netwrix · NinjaOne · Norton · Ghost · Notepad++ · Octopus · Odoo

Office · OneDrive · OpenOffice · Outlook · Pages · Parallels · Pascal / Delphi · pcAnywhere · Philips MSX · PHP · phpMyAdmin · Planon

Plesk · PostgreSQL · Power Apps · Power Automate · Power BI · PowerShell · Progress · Project · PRTG · Python · Qdrant · QNAP

Red Hat · Redis · Sage BOB · Salesforce · SecTeer · SentinelOne · SharePoint · Shodan · Silverfin · Slack · SonicWall · Sophos

SQL Server · SSH · Stripe · Synology · Teams · TeamViewer · Terminal · TOGAF · ArchiMate · TOPdesk · TP-Link Omada · Ubiquiti UniFi · Ubuntu

Veeam · VirtualBox · Visio · Visual Basic · Visual Studio Code · VMware · VNC · WatchGuard · Windows · Windows 11 · Windows 3.11 · Windows 95

Windows Server · Windows XP · WinRAR · WinZip · Wireshark · WooCommerce · WoonPartners · Word · WordPerfect · WordPress · XML · Zabbix

Zoom